To our valued GivenHansco customers,

We have recently been informed that as of March 31, 2021, Okidata printers will no longer be distributed to North America, including the Okidata dot matrix printers that are often used with Keystone Batch, Keystone Dispatch, and Keystone Ticketing.  The end-of-life announcement was released in a statement on the OKI website, https://www.oki.com/us/printing/.  We have attached the OKI press release with this email.

GivenHansco has recommended and sold Okidata dot matrix printers to be used in conjunction with Keystone software for many years as it has been the standard dot matrix printer used in the ready-mix industry for ticket printing.

We have tested dot matrix printers from other manufactures and believe the Epson LQ-590II dot matrix printer is a suitable replacement.  When our current supply of Okidata printers is exhausted we will be recommending and/or selling the Epson LQ-590II dot matrix printer.

Because the dot matrix printers are an older technology and we are unsure how long they will be available, we have begun testing laser printers as well.

As technology changes and evolves, the movement toward paperless ticketing is becoming more common and in higher demand.  GivenHansco currently offers paperless ticketing with our Keystone Dispatch software with tablet subscriptions.

Please contact sales if you have questions or would like to hear more about our paperless ticketing options.